IBM Cloud Infrastructure as a Service IaaS

14001 Dallas Parkway, Suite M100 Dallas, TX 75240 USA

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 27001:2013

Scope of certification

THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES

Customer managed options delivered from within IMS include:

IBM Cloud Bare Metal - IBM Cloud Virtual Servers

SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)

IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)

Hardware Firewall - Gateway Appliance

IPSec VPN - Fortigate Security Appliance

IBM Cloud Block Storage - IBM Cloud File Storage

IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

Consolidated Statement of Applicability V1.26 dated 5/8/2023

Original cycle start date:	02-October-2014
Expiry date of previous cycle:	01-October-2023
Certification / Recertification Audit date:	14-June-2023
Certification / Recertification cycle start date:	02-August-2023
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	31-October-2025

Certificate No.: US018533   Version: 2   Issue date: 13-October-2023

UKAS MANAGEMENT SYSTEMS
0008

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.

IBM Cloud Infrastructure as a Service IaaS

ISO/IEC 27001:2013

Scope of certification

Site Name	Site Address	Site Scope
Head Office DAL 11 - IBM Cloud Infrastructure as a Service IaaS	14001 Dallas Parkway, Suite M100 Dallas, TX 75240 USA	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 01 AMS 03 - IBM Nederland B.V.	Rondebeltweg 62 Almere, 1329BG The Netherlands	
Site 02 CHE 01 - IBM India Private Limited	266 Red Hills Road Kallikuppam, Ambattur - Chennai- Tamil Nadu, 600053 India	
Site 03 DAL 05 - International Business Machines Corporation	4849 Alpha Road Dallas, TX 75244 USA	
Site 04 DAL 08 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 USA	
Site 04 DAL 09 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 USA	
Site 05 DAL 10 - International Business Machines Corporation	6431 Longhorn Dr. Irving, TX 75063 USA	
Site 06 DAL 12 - International Business Machines Corporation	Room 130 907 Security Row Richardson, TX 75081 USA	
Site 07 DAL 13 - International Business Machines Corporation	1649 W. Frankford Rd., 410E Data Hall- Row 4060 Carrollton, TX 75007 USA	

Certificate No.: US018533   **Version: 2**   Issue date: **13-October-2023**

Brian Sanders

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

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IBM Cloud Infrastructure as a Service IaaS

ISO/IEC 27001:2013

Scope of certification

Site Name	Site Address	Site Scope
Site 08 FRA 02 - IBM Deutschland Customer Support Services GmbH	Leonhard - Heisswolf Str 4 Frankfurt am Main, 65936 Germany	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include:
Site 09 FRA 04 - IBM Deutschland Customer Support Services GmbH	Building H, Eschborner Landstrasse 100 Frankfurt am Main, 60489 Germany	
Site 10 FRA 05 - IBM Deutschland Customer Support Services GmbH	Weissmullerstrasse 40 Frankfurt, 60314 Germany	IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 11 LON 02 - IBM United Kingdom Limited	Fountain Court, Cox Lane Chessington Greater London, KT9 1SJ United Kingdom	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 12 LON 04 - IBM United Kingdom Limited	A57 Cody Technology Park Old Victor Way Farnborough, GU14 0LH United Kingdom	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 13 LON 05 - IBM United Kingdom Limited	SL01 C/O Gyron Internet Campus Hemel Hempstead, HP2 7EG United Kingdom	Hardware Firewall - Gateway Appliance
Site 14 LON 06 - IBM United Kingdom Limited	12 Liverpool Road, Trading Estate, Slough, Berkshire, SL1 4QZ United Kingdom	IPSec VPN - Fortigate Security Appliance
Site 15 MAD 02 - International Business Machines, S.A.	Avenida de la Industria, 15 Alcobendas Madrid, 28108 SPAIN	IBM Cloud Block Storage - IBM Cloud File Storage
Site 16 MAD 04 - International Business Machines, S.A.	Calle Aquisgrán 2 Madrid, 28232 SPAIN	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

Certificate No.: **US018533**   Version: **2**   Issue date: **13-October-2023**

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

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IBM Cloud Infrastructure as a Service IaaS

ISO/IEC 27001:2013

Scope of certification

Site Name	Site Address	Site Scope
Site 17 MAD 05 - International Business Machines, S.A.	Alfonso Gomez 6 Madrid, 28037 SPAIN	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include:
Site 18 MIL 01 - IBM Italia S.p.A.	c/o CAMPUS DATA4 Group - Via Monzoro 101-105 Cornaredo (MI), 20010 Italy	IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 19 MON 01 - IBM Canada Limited	2525 Rue Canadien Drummondville, J2C 7W2 Canada	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 20 OSA 02 - IBM Japan, Ltd.	6-1 Saitoaokita Mino-shi Osaka-fu, 562-0029 JAPAN	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 21 PAR 01 - Compagnie IBM France, S.A.S.	Société par Actions Simplifiée Unipersonnelle 7-9 rue Petit Clichy, 92582 France	Hardware Firewall - Gateway Appliance
Site 22 PAR 04 - Compagnie IBM France, S.A.S.	Société par Actions Simplifiée Unipersonnelle 7-9 rue Petit Clichy, 92582 France	IPSec VPN - Fortigate Security Appliance
Site 23 PAR 05 - Compagnie IBM France, S.A.S.	BNPP Marne East ZAC du Prieure 11 Avenue Johannes Gutenberg Bailly-Romainvilliers, 77700 France	IBM Cloud Block Storage - IBM Cloud File Storage
Site 24 PAR 06 - Compagnie IBM France, S.A.S.	6 bis Avenue Gutenberg Saint Georges, 77600 France	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 25 SAO 01 - IBM Brasil-Industria, Maquinas e Servicos Limitada	Rua Presbitero Plinio Alves de Souza, 757 J. Ermida II Jundiai, 13212-181 Brazil	

Certificate No.: **US018533**   Version: **2**   Issue date: **13-October-2023**

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

UKAS
MANAGEMENT
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0008

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IBM Cloud Infrastructure as a Service IaaS

ISO/IEC 27001:2013

Scope of certification

Site Name	Site Address	Site Scope
Site 26 SAO 04 - IBM Brasil-Industria, Maquinas e Servicos Limitada	DC SP 01 Estrada dos Rimeiros, 943 Votuparim, Santana do Parnaiba, 06513-001 Brazil	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include:
Site 27 SAO 05 - IBM Brasil-Industria, Maquinas e Servicos Limitada	Av. 2 no. 50 Quadra G1 Gleba 1B Parte A Distrito Industrial Benedito Storani, State of Sao Paulo, Vinhedo Brazil	
Site 28 SJC 01 - International Business Machines Corporation	3105 Alfred St Santa Clara, CA 95054 USA	IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 29 SJC 03 - International Business Machines Corporation	1100 Space Park Drive Santa Clara, CA 95054 USA	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 30 SJC 04 - International Business Machines Corporation	2001 Fortune Drive San Jose, CA 95131 USA	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 31 SNG 01 - IBM Singapore Pte Ltd.	29A International Business Park S180 Jurong East, 609934 Singapore	Hardware Firewall - Gateway Appliance
Site 32 SYD 01 - IBM Australia Limited	400 Harris Street Ultimo, 2007 Australia	IPSec VPN - Fortigate Security Appliance
Site 33 SYD 04 - IBM Australia Limited	1-11 Templar Road Erskine Park, 2759 Australia	IBM Cloud Block Storage - IBM Cloud File Storage
Site 34 SYD 05 - IBM Australia Limited	200 Bourke Road, Alexandria Sydney, 2015 Australia	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 35 TOK 02 - IBM Japan, Ltd.	Shin-Toyosu Cube, 6-2-12 Toyosu, Koto-ku Tokyo, 135-0061 JAPAN	

Certificate No.: US018533   **Version: 2**   **Issue date: 13-October-2023**

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.

IBM Cloud Infrastructure as a Service IaaS

ISO/IEC 27001:2013

Scope of certification

Site Name	Site Address	Site Scope
Site 36 TOK 04 - IBM Japan Ltd.	4-264-8 Kishiki-cho, Oomiya-ku Saitama City, Saitama JAPAN	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 37 TOK 05 - IBM Japan Ltd.	3-4-1 Inukura, Miyamae-ku Kawasaki City, Kangawa Prefecture JAPAN	
Site 38 TOR 01 - IBM Canada Limited	371 Gough Rd Suite # 130 Markham, L3R 4B6 Canada	
Site 39 TOR 04 - IBM Canada Limited	300 Bartor Road Toronto, M9M 2G6 Canada	
Site 40 TOR 05 - IBM Canada Limited	1 Century Place Vaughan, L4L 8R2 Canada	
Site 41 WDC 01 - International Business Machines Corporation	4030 Lafayette Center Drive Chantilly, VA 20151 USA	
Site 42 WDC 03 - International Business Machines Corporation	44060 Digital Loudoun Plaza Ashburn, VA 20147 USA	
Site 42 WDC 04 - International Business Machines Corporation	44060 Digital Loudoun Plaza Asburn, VA 20147 USA	
Site 43 WDC 06 - International Business Machines Corporation	44610 Guilford Drive Ashburn, VA 20147 USA	
Site 44 WDC 07 - International Business Machines Corporation	21741 Red Rum Drive Ashburn, VA 20147 USA	

Certificate No.: **US018533**   Version: **2**   Issue date: **13-October-2023**

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.

IBM Office of the CISO

1 NORTH CASTLE DRIVE Armonk, NY 10504 USA

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 27001:2013

Scope of certification

The information security management system of the IBM Office of the CISO that supports the global deployment of various cloud, IOT, AI, and data management services.

IBM ISMS / PIMS Statement of Applicability v2.5 dated June 18, 2024

Original cycle start date by another certification body:	**30-November-2015**
Expiry date of previous cycle:	**29-November-2021**
Certification / Recertification Audit date:	**16-November-2021**
Certification / Recertification cycle start date:	**29-November-2021**
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	**29-November-2024**

Certificate No.: **US015697**   Version: **7**   Issue date: **18-September-2024**

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescot Street, London, E1 8HG, United Kingdom

Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.

Bureau Veritas Certification

UKAS MANAGEMENT SYSTEMS
0008

IBM Cloud Infrastructure as a Service (IaaS)

14001 Dallas Pkwy Dallas, TX 75240-4346 USA

This is a multisite certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification NA certifies that the System of the above organization has been audited and found to be in accordance with the requirements of the standard detailed below

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of Certification

THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Customer managed options delivered from within IMS include:
IBM Cloud Bare Metal - IBM Cloud Virtual Servers
SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Hardware Firewall - Gateway Appliance
IPSec VPN - Fortigate Security Appliance
IBM Cloud Block Storage - IBM Cloud File Storage
IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

Original cycle start date:	**29-August-2017**
Expiry date of previous cycle:	**28-August-2023**
Certification/Recertification cycle start date:	**29-August-2023**
Subject to the continued satisfactory operation of the organization's System, this certificate expires on:	**28-August-2026**

Certificate Number: **US018454**   Version: **2**   Issue date: **13-October-2023**

Brian Sanders

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Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of certification

Site Name	Site Address	Site Scope
Head Office DAL11 - IBM Cloud Infrastructure as a Service (IaaS) - Headquarters	14001 Dallas Pkwy Dallas, TX 75240-4346 USA	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 01 AMS 03 - IBM Nederland B.V.	Rondebeltweg 62 Almere, 1329BG The Netherlands	
Site 02 CHE 01 - IBM India Private Limited	226, Red Hills Road Kallikuppam, Ambattur, Chennai Tamil Nadu, 600053 India	Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 03 DAL 05 - International Business Machines Corporation	4849 Alpha Rd. Dallas, TX 75244 USA	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 04 DAL 08 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 USA	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 04 DAL 09 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 USA	Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance
Site 05 DAL 10 - International Business Machines Corporation	6431 Longhorn Dr. Irving, TX 75063 USA	IBM Cloud Block Storage - IBM Cloud File Storage
Site 06 DAL 12 - International Business Machines Corporation	Room 130 - 907 Security Row Richardson, TX 75081 USA	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 07 DAL 13 - International Business Machines Corporation	410E Data Hall- Row 4060 - 1649 W. Frankford Rd. Carrollton, TX 75007 USA	

Certificate Number: **US018454**   Version: **2**   Issue date: **13-October-2023**

Brian Sanders

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of certification

Site Name	Site Address	Site Scope
Site 08 FRA 02 - IBM Deutschland Customer Support Services GmbH	Leonhard - Heisswolf Str 4. Frankfurt am Main Frankfurt, 65936 Germany	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 09 FRA 04 - IBM Deutschland Customer Support Services GmbH	Building H, Eschborner Landstrasse 100 Frankfurt, 60489 Germany	Customer managed options delivered from within IMS include:
Site 10 FRA 05 - IBM Deutschland Customer Support Services GmbH	Weissmullerstrasse 40 Frankfurt, 60314 Germany	IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 11 LON 02 - IBM United Kingdom Limited	Fountain Court, Cox Lane London, KT9 1SJ United Kingdom	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 12 LON 04 - IBM United Kingdom Limited	A57 Cody Technology Park Old, Victor Way Farnborough, GU14 0LH United Kingdom	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 13 LON 05 - IBM United Kingdom Limited	SL01 C/O Gyron Internet Campus Hemel Hempstead, HP2 7EG United Kingdom	Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage
Site 14 LON 06 - IBM United Kingdom Limited	12 Liverpool Rd, Trading Estate, Slough Berkshire, SL1 4QZ United Kingdom	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 15 MAD 02 - International Business Machines, S.A.	Avenida de la Industria, 15 Alcobendas Madrid, 28108 SPAIN	
Site 16 MAD 04 - International Business Machines, S.A.	Calle Aquisgrán 2 Madrid, 28232 SPAIN	

Certificate Number: **US018454**   Version: **2**   Issue date: **13-October-2023**

Brian Sanders

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of certification

Site Name	Site Address	Site Scope
Site 17 MAD 05 - International Business Machines, S.A.	Alfonso Gómez, 6 Madrid Madrid, 28037 SPAIN	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 18 MIL 01 - IBM Italia S.p.A.	CAMPUS DATA4 Group - Via Monzoro 101-105 Cornaredo (MI), 20010 Italy	
Site 19 MON 01 - IBM Canada Limited	2525 Rue Canadien Drummondville, J2C 7W2 Canada	
Site 20 OSA 02 - IBM Japan, Ltd.	6-1 Saitoaokita Mino-shi Osaka-fu, 562-0029 JAPAN	
Site 21 PAR 01 - Compagnie IBM France, S.A.S.	7-9 Rue Petit Clichy, 92582 France	
Site 22 PAR 04 - Compagnie IBM France, S.A.S.	7-9 rue Petit Clichy, 92582 France	
Site 23 PAR 05 - Compagnie IBM France, S.A.S.	11 Avenue Johannes Gutenberg Bailly-Romainvilliers, 77700 France	
Site 24 PAR 06 - Compagnie IBM France, S.A.S.	6 bis Avenue Gutenberg Bussy Saint Georges, 77600 France	
Site 25 SAO 01 - IBM Brasil-Industria, Maquinas e Servicos Limitada	Rua Presbitero Plinio Alves de Souza, 757 J. Ermida II Jundiaí, 13212-181 Brazil	

Certificate Number: **US018454**   Version: **2**   Issue date: **13-October-2023**

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

Bureau Veritas Certification

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of certification

Site Name	Site Address	Site Scope
Site 26 SAO 04 - IBM Brasil-Industria, Maquinas e Servicos Limitada	DC SP 01 Estrada dos Rimeiros 943 Votuparim Santana do Parnaiba, 06513-001 Brazil	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 27 SAO 05 - IBM Brasil-Industria, Maquinas e Servicos Limitada	Av. 2 no. 50 Quadra G1, Gleba 1B Parte A Distrito Industrial Benedito Storani, Vinhedo State of Sao Paulo, 13280-000 Brazil	
Site 28 SJC 01 - International Business Machines Corporation	3105 Alfred St Santa Clara, CA 95054 USA	
Site 29 SJC 03 - International Business Machines Corporation	1100 Space Park Drive Santa Clara, CA 95054 USA	
Site 30 SJC 04 - International Business Machines Corporation	2001 Fortune Drive San Jose, CA 95131 USA	
Site 31 SNG01 - IBM Singapore Pte Ltd.	29A International Business Park, S18 Jurong East, 609934 Singapore	
Site 32 SYD 01 - IBM Australia Limited	400 Harris Street - Ultimo NSW Sydney, 2007 Australia	
Site 33 SYD 04 - IBM Australia Limited	1-11 Templar Rd, Erskine Park NSW Sydney, 2759 Australia	
Site 34 SYD 05 - IBM Australia Limited	200 Bourke Road, Alexandria Sydney, 2015 Australia	

Certificate Number: **US018454**   Version: **2**   Issue date: **13-October-2023**

Brian Sanders

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of certification

Site Name	Site Address	Site Scope
Site 35 TOK 02 - IBM Japan, Ltd.	Shin-Toyosu Cube, 6-2-12 Toyosu Tokyo, 135-0061 JAPAN	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 36 TOK 04 - IBM Japan, Ltd.	4-264-8 Kishiki-cho, Oomiya-ku Saitama-city Saitama, 330-0843 JAPAN	Customer managed options delivered from within IMS include:
Site 37 TOK 05 - IBM Japan, Ltd.	3-4-1 Inukura, Miyamae-ku, Kawasaki City Kanagawa Prefecture, 216-0011 JAPAN	IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 38 TOR 01 - IBM Canada Limited	371 Gough Rd - Suite # 130 Markham, L3R 4B6 Canada	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 39 TOR 04 - IBM Canada Limited	300 Bartor Road Toronto, M9M 2G6 USA	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 40 TOR 05 - IBM Canada Limited	1 Century Place Vaughan, L4L 8R2 Canada	Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance
Site 41 WDC 01 - International Business Machines Corporation	4030 Lafayette Center Drive Chantilly Chantilly, VA 20151 USA	IBM Cloud Block Storage - IBM Cloud File Storage
Site 42 WDC 03 - International Business Machines Corporation	44060 Digital Loudoun Plaza Ashburn, VA 20147 USA	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 42 WDC 04 - International Business Machines Corporation	44060 Digital Loudoun Plaza Ashburn, VA 20147 USA	

Certificate Number: **US018454**   Version: **2**   Issue date: **13-October-2023**

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of certification

Site Name	Site Address	Site Scope
Site 43 WDC 06 - International Business Machines Corporation	44610 Guilford Drive Ashburn, VA 20147 USA	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 44 WDC 07 - International Business Machines Corporation	21741 Red Rum Drive Ashburn, VA 20147 USA	Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

Certificate Number: **US018454**   Version: **2**   Issue date: **13-October-2023**

Signed on behalf of Bureau Veritas Certification, NA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Office of the CISO

1 NEW ORCHARD RD. ARMONK, NY 10504 USA

Bureau Veritas Certification NA certifies that the System of the above organization has been audited and found to be in accordance with the requirements of the standard detailed below

ISO 27017:2015

"Code of Practice for Information Security Controls based on ISO/IEC 27002 for Cloud Services"

Scope of Certification

The information assets and services as described in IBM Services Privacy Information Security Management System, with regard to the specific requirements for cloud service provider and customer information and cloud security controls.

IBM ISMS / PIMS Statement of Applicability v2.4 dated November 2, 2023

Original cycle start date:	**17-November-2017**
Expiry date of previous cycle:	**16-November-2023**
Certification/Recertification cycle start date:	**17-November-2023**
Subject to the continued satisfactory operation of the organization's System, this certificate expires on:	**16-November-2026**

Certificate Number: **US018970**   Version: **1**   Issue date: **17-November-2023**

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Cloud Infrastructure as a Service (IaaS)

14001 Dallas Parkway, Suite M100 Dallas, TX 75240 USA

This is a multisite certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification NA certifies that the System of the above organization has been audited and found to be in accordance with the requirements of the standard detailed below

ISO 27018:2019

Scope of Certification

THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES

Customer managed options delivered from within IMS include:
IBM Cloud Bare Metal - IBM Cloud Virtual Servers
SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Hardware Firewall - Gateway Appliance
IPSec VPN - Fortigate Security Appliance
IBM Cloud Block Storage - IBM Cloud File Storage
IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

Consolidated Statement of Applicability V1.27 dated June 15, 2023

Original cycle start date:	**29-August-2017**
Expiry date of previous cycle:	**28-August-2023**
Certification/Recertification cycle start date:	**29-August-2023**
Subject to the continued satisfactory operation of the organization's System, this certificate expires on:	**28-August-2026**

Certificate Number: **US018447**   Version: **2**   Issue date: **16-October-2023**

Brian Sanders

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27018:2019

Scope of Certification

Site Name	Site Address	Site Scope
Head Office DAL11 - IBM Cloud Infrastructure as a Service (IaaS) - Headquarters	14001 Dallas Parkway, Suite M100 Dallas, TX 75240 USA	
Site 01 AMS03 – IBM Nederland B.V.	Rondebeltweg 62 Almere, 1329BG The Netherlands	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 02 CHE01 – IBM India Private Limited	266 Red Hills Road Kallikuppam, Ambattur - Chennai- Tamil Nadu, 600053 India	Customer managed options delivered from within IMS include:
Site 03 DAL05 - International Business Machines Corporation	4849 Alpha Road Dallas, TX 75244 USA	IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 04 DAL 08 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 USA	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 04 DAL 09 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 USA	Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage
Site 05 DAL10 - International Business Machines Corporation	6431 Longhorn Dr. Irving, TX 75063 USA	IBM Cloud Backup – IBM Cloud Object Storage (IaaS)
Site 06 DAL12 - International Business Machines Corporation	Room 130 907 Security Row Richardson, TX 75081 USA	

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IBM Cloud Infrastructure as a Service (IaaS)

Standard

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Scope of Certification

Site Name	Site Address	Site Scope
Site 07 DAL13 - International Business Machines Corporation	1649 W. Frankford Rd., 410E Data Hall- Row 4060 Carrollton, TX 75007 USA	
Site 08 FRA02 - IBM Deutschland Customer Support Services GmbH	Leonhard - Heisswolf Str 4 Frankfurt am Main, 65936 Germany	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 09 FRA04 - IBM Deutschland Customer Support Services GmbH	Building H, Eschborner Landstrasse 100 Frankfurt am Main, 60489 Germany	Customer managed options delivered from within IMS include:
Site 10 FRA05 - IBM Deutschland Customer Support Services GmbH	Weissmullerstrasse 40 Frankfurt, 60314 Germany	IBM Cloud Bare Metal - IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 11 LON02 - IBM United Kingdom Limited	Fountain Court, Cox Lane Chessington Greater London, KT9 1SJ United Kingdom	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance
Site 12 LON04 - IBM United Kingdom Limited	A57 Cody Technology Park Old Victor Way Farnborough, GU14 0LH United Kingdom	IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage
Site 13 LON05 - IBM United Kingdom Limited	SL01 C/O Gyron Internet Campus Hemel Hempstead, HP2 7EG United Kingdom	IBM Cloud Backup – IBM Cloud Object Storage (IaaS)
Site 14 LON06 - IBM United Kingdom Limited	12 Liverpool Road, Trading Estate, Slough, Berkshire, SL1 4QZ United Kingdom	

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IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27018:2019

Scope of Certification

Site Name	Site Address	Site Scope
Site 15 MAD02 - International Business Machines, S.A.	Avenida de la Industria, 15 Alcobendas Madrid, 28108 SPAIN	
Site 16 MAD04 - International Business Machines, S.A.	Calle Aquisgrán 2 Madrid, 28232 SPAIN	
Site 17 MAD05 - International Business Machines, S.A.	Alfonso Gomez 6 Madrid, 28037 SPAIN	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 18 MIL01 - IBM Italia S.p.A.	CAMPUS DATA4 Group - Via Monzoro 101-105 Cornaredo (MI), 20010 Italy	Customer managed options delivered from within IMS include:
Site 19 MON01 - IBM Canada Limited	2525 Rue Canadien Drummondville, J2C 7W2 Canada	IBM Cloud Bare Metal - IBM Cloud Virtual Servers — SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 20 OSA02 - IBM Japan, Ltd.	6-1 Saitoaokita Mino-shi Osaka-fu, 562-0029 JAPAN	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 21 PAR01 - Compagnie IBM France, S.A.S.	7-9 rue Petit Clichy, 92582 France	Hardware Firewall - Gateway Appliance — IPSec VPN - Fortigate Security Appliance
Site 22 PAR04 - Compagnie IBM France, S.A.S.	7-9 rue Petit Clichy, 92582 France	IBM Cloud Block Storage - IBM Cloud File Storage
Site 23 PAR05 - Compagnie IBM France, S.A.S.	11 Avenue Johannes Gutenberg Bailly-Romainvilliers, 77700 France	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 24 PAR06 - Compagnie IBM France, S.A.S.	6 bis Avenue Gutenberg Saint Georges, 77600 France	

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IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27018:2019

Scope of Certification

Site Name	Site Address	Site Scope
Site 25 SAO01 - IBM Brasil-Industria, Maquinas e Servicos Limitada	Rua Presbitero Plinio Alves de Souza, 757 J. Ermida II Jundiai, 13212-181 Brazil	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 26 SAO04 - IBM Brasil-Industria, Maquinas e Servicos Limitada	DC SP 01 Estrada dos Rimeiros, 943 Votuparim, Santana do Parnaiba, 06513-001 Brazil	Customer managed options delivered from within IMS include:
Site 27 SAO05 - IBM Brasil-Industria, Maquinas e Servicos Limitada	Av. 2 no. 50 Quadra G1 Gleba 1B Parte A Distrito Industrial Benedito Storani, State of Sao Paulo, Vinhedo Brazil	IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 28 SJC01 - International Business Machines Corporation	3105 Alfred St Santa Clara, CA 95054 USA	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 29 SJC03 - International Business Machines Corporation	1100 Space Park Drive Santa Clara, CA 95054 USA	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) — Hardware Firewall - Gateway Appliance
Site 30 SJC04 - International Business Machines Corporation	2001 Fortune Drive San Jose, CA 95131 USA	IPSec VPN - Fortigate Security Appliance — IBM Cloud Block Storage - IBM Cloud File Storage
Site 31 SNG01 - IBM Singapore Pte Ltd.	29A International Business Park S180 Jurong East, 609934 Singapore	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)
Site 32 SYD01 - IBM Australia Limited	400 Harris Street Ultimo, 2007 Australia	

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Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27018:2019

Scope of Certification

Site Name	Site Address	Site Scope
Site 33 SYD04 - IBM Australia Limited	1-11 Templar Road Erskine Park, 2759 Australia	
Site 34 SYD05 - IBM Australia Limited	200 Bourke Road, Alexandria Sydney, 2015 Australia	
Site 35 TOK02 - IBM Japan, Ltd.	Shin-Toyosu Cube, 6-2-12 Toyosu, Koto-ku Tokyo, 135-0061 JAPAN	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 36 TOK04 - IBM Japan, Ltd.	4-264-8 Kishiki-cho, Oomiya-ku Saitama City, Saitama JAPAN	Customer managed options delivered from within IMS include:
Site 37 TOK05 - IBM Japan, Ltd.	3-4-1 Inukura, Miyamae-ku Kawasaki City, Kangawa Prefecture JAPAN	IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 38 TOR01 - IBM Canada Limited	371 Gough Rd Suite # 130 Markham, L3R 4B6 Canada	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)
Site 39 TOR04 - IBM Canada Limited	300 Bartor Road Toronto, M9M 2G6 Canada	IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)
Site 40 TOR05 - IBM Canada Limited	1 Century Place Vaughan, L4L 8R2 Canada	Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance
Site 41 WDC01 - International Business Machines Corporation	4030 Lafayette Center Drive Chantilly, VA 20151 USA	IBM Cloud Block Storage - IBM Cloud File Storage
Site 42 WDC03 - International Business Machines Corporation	44060 Digital Loudoun Plaza Ashburn, VA 20147 USA	IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

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Bureau Veritas Certification

IBM Cloud Infrastructure as a Service (IaaS)

Standard

ISO 27018:2019

Scope of Certification

Site Name	Site Address	Site Scope
Site 42 WDC04 - International Business Machines Corporation	44060 Digital Loudoun Plaza Asburn, VA 20147 USA	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES
Site 43 WDC06 - International Business Machines Corporation	44610 Guilford Drive Ashburn, VA 20147 USA	Customer managed options delivered from within IMS include: IBM Cloud Bare Metal - IBM Cloud Virtual Servers
Site 44 WDC07 - International Business Machines Corporation	21741 Red Rum Drive Ashburn, VA 20147 USA	SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall - Gateway Appliance IPSec VPN - Fortigate Security Appliance IBM Cloud Block Storage - IBM Cloud File Storage IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

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STAR Certificate
Registry Entry Form

The information below is provided as a companion to the CSA STAR Certificate.

Client Name:

Client URL:

Client Organizational Description (200 words or less):

Certificate Scope:

Verify CCM Version Used

v3.0.1   v4.0

Number of Sites:

Country(ies):

Confirm CAIQ Submitted (CAIQ Submission to Registry by client is mandatory).   Confirmed

Expiry Date:

Certification Date:

Certification Body:

Certificate Number:

ISO/IEC 27001 Certificate Number